

PROVISION OF SERVICES REGULATIONS SUMMARY SHEET FOR HNH PARTNERS LIMITED



The following information is designed to draw the attention of interested parties to the information required to be disclosed by the Provision of Services Regulations 2009.

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Belfast, BT1 6HL

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Email: info@hnhgroup.co.uk

www.hnhgroup.co.uk

Licensing Body

James Neill and Rachel Foster are licensed to act as Insolvency Practitioners in the Great Britain and Northern Ireland by Chartered Accountants Ireland

James Neill FCA and Rachel Foster ACA are members of Chartered Accountants Ireland.

HNH Partners Limited is also a member of Chartered Accountants Ireland.

Rules Governing Actions

All IPs are bound by the rules of their professional body, including any that relate specifically to insolvency. The rules of the professional body that licences HNH Partners Limited's IPs can be found at <https://www.charteredaccountants.ie/Professional-Standards/Authorisations/Insolvency/Acting-as-an-IP-in-the-GB-NI>. In addition, IPs are bound by the Statements of Insolvency Practice (SIPs), details of which can be found at <https://www.r3.org.uk/what-we-do/publications/professional/statements-of-insolvency-practice>.

Ethics

All IPs are required to comply with the Insolvency Code of Ethics and a copy of the Code can be found at <https://www.charteredaccountants.ie/knowledge-centre/Technical/Corporate-Governance/Ethics>.

Complaints

At HNH Partners Limited we always strive to provide a professional and efficient service. However, we recognise that it is in the nature of insolvency proceedings for disputes to arise from time to time. As such, should you have any comments or complaints regarding the administration of a particular case then in the first instance you should contact the IP acting as office holder.

If you consider that the IP has not dealt with your comments or complaint appropriately you should then put details of your concerns in writing to our complaints officer Craig Holmes at Jefferson House, 42 Queen Street, Belfast, BT1 6HL. This will then formally invoke our complaints procedure and we will endeavour to deal with your complaint under the supervision of a senior partner unconnected with the appointment.

Most disputes can be resolved amicably either through the provision of further information or following negotiations. However, in the event that you have exhausted our complaints procedure and you are not satisfied that your complaint has been resolved or dealt with appropriately, you may complain to the regulatory body that licences the insolvency practitioner concerned. Any such complaints should be addressed to The Insolvency Service, Fermanagh House, Ormeau Avenue, Belfast, BT2 8NJ.

Professional Indemnity Insurance

HNH Partners Limited's Professional Indemnity Insurance is provided by Allianz Global Specialty SE, of 60 Gracechurch St, London EC3V 0HR. This professional indemnity insurance provides worldwide coverage, excluding professional business carried out from an office in the United States of America or Canada, and any action for a claim bought in any court in the United States of America or Canada.

VAT

HNH Partners Limited is registered for VAT under registration no. 987 7179 43.

Directors

Wayne Horwood FCA BSc
Craig Holmes FCA MA BSc
James Neill MABRP FCA MSc BSc

Regulated by Chartered Accountants Ireland for a range of investment business activities in the United Kingdom

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HNH Partners Limited, Regulated in Northern Ireland, Registration Number NI 617641