

Introduction

Welcome to the HNH Partners Limited privacy notice. We are committed to protecting your personal data. This privacy notice will inform you how and why HNH Partners Limited uses personal information from clients, candidates and other members of the public.

1. Important information and who we are

Controller

We have appointed a data privacy manager who is responsible for overseeing questions in relation to this privacy notice. If you have any questions about this privacy notice, please contact the privacy manager at craig@hnhgroup.co.uk.

You have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK supervisory authority for data protection issues (www.ico.org.uk). We would, however, appreciate the chance to deal with your concerns before you approach the ICO so please contact us in the first instance.

Your duty to inform us of changes

It is important that the personal data we hold about you is accurate and current. Please keep us informed if your personal data changes during your relationship with us.

Third-party links

This website may include links to third-party websites, plug-ins and applications. Clicking on those links or enabling those connections may allow third parties to collect or share data about you. We do not control these third-party websites and are not responsible for their privacy statements. When you leave our website, we encourage you to read the privacy notice of every website you visit.

2. The data we collect about you

Personal data, or personal information, means any information about an individual from which that person can be identified. It does not include data where the identity has been removed (anonymous data).

Clients

When you contact us in relation to the provision of services by us to you we will collect personal information such as your name, address, email address, telephone number. Additional types of information may be required before we provide services to you (for example information on your passport and your driving licence) to enable us to comply with our regulatory requirements. Personal data may also be collected from public sources such as Companies House.

When you become a client of the HNH Partners Limited we may, with your consent, add your personal data to our marketing database so that we can send you information in relation to upcoming events, send you updates and other useful information. You

can opt out at any time and chose not to receive such communications by emailing info@hnhgroup.co.uk.

Website Visitors

As you interact with our website, we may automatically collect data about your equipment, browsing actions and patterns. We collect this personal data by using cookies and other similar technologies. Please see our cookie policy for further details.

Candidates

We obtain your personal data when you apply for a role which we have advertised. When you apply for a role with us you consent to us processing your personal data (information included in a CV or application form and/or information provided during the interview process) however we will never share your personal data with a third party without your consent. We will use the personal data that we collect about you to assess your suitability for the role, carry out background checks, communicate with you in relation to the recruitment process and comply with legal or regulatory requirements. It is in our legitimate interests to decide whether to appoint you to a role as it would benefit our business. We may collect personal data about you from third parties, such as references supplied by former employers however, we will seek information from third parties only when a job offer has been made and we will inform you that we are doing so. .

Marketing

If you are not a client or candidate we will only send you email marketing communications with your explicit consent. If you consent to receive email marketing from us we will add your personal data to our marketing database. You may withdraw consent at any time by emailing info@hnhgroup.co.uk.

If you fail to provide personal data

Where we need to collect personal data by law, or under the terms of a contract we have with you and you fail to provide that data when requested, we may not be able to perform the contract we have or are trying to enter into with you (for example, to provide you with goods or services). In this case, we may have to cancel a service you have with us but we will notify you if this is the case at the time.

3. How we use your personal data

We will only use your personal data when the law allows us to. Most commonly, we will use your personal data in the following circumstances:

- Where we need to perform the contract we are about to enter into or have entered into with you.
- Where you have given your consent to us using your information for the purposes outlined in this Privacy Notice
- Where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests.
- Where we need to comply with a legal or regulatory obligation.

Note that we may process your personal data for more than one lawful ground depending on the specific purpose for which we are using your data.

Marketing

We may use your personal data to form a view on what we think you may want or need, or what may be of interest to you. This is how we decide which products, services and offers may be relevant for you (we call this marketing).

You will receive marketing communications from us if you have requested information from us or purchased services from us and, in each case, you have consented to receive marketing communications and you have not opted out of receiving that marketing.

Third-party marketing

We will get your express opt-in consent before we share your personal data with any company outside the HNH Partners Limited for marketing purposes.

Opting out

You can ask us or third parties to stop sending you marketing messages at any time by following the opt-out links on any marketing message sent to you or by contacting us at any time.

Cookies

You can set your browser to refuse all or some browser cookies, or to alert you when websites set or access cookies. If you disable or refuse cookies, please note that some parts of this website may become inaccessible or not function properly. For more information about the cookies we use, please see the Cookie Policy accessible on our website. We will only use your personal data for the purposes for which we collected it, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If we need to use your personal data for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so.

Please note that we may process your personal data without your knowledge or consent, in compliance with the above rules, where this is required or permitted by law.

4. Disclosures of your personal data

We will not disclose any information you provide to any third parties other than:

- Where you have given your consent for us to share this information
- Where we are under a legal or regulatory duty to disclose or share your personal data.
- Where it is necessary to carry out your instructions.
- Where we instruct professional advisors on your behalf.
- Where it is necessary to enforce the terms and conditions or agreements between us.
- Where there is a sale of some or all of our business and assets to a third party or where there is a restructuring of our business.

We require all third parties to respect the security of your personal data and to treat it in accordance with the law. We do not allow our third-party service providers to use your personal data for their own purposes and only permit them to process your personal data for specified purposes and in accordance with our instructions.

5. International transfers

We do not transfer the personal data you give us to countries outside the EEA, except where the international transfer is necessary in connection with the services we are providing to you.

Where we transfer your personal data outside the EEA and the country in question is not recognised by the European Commission to have adequate data protection laws, we will provide appropriate safeguards and we will be responsible for ensuring your privacy rights are protected as outlined in this notice.

6. Data security

We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data to those employees, agents, contractors and other third parties who have a business need to know. They will only process your personal data on our instructions and they are subject to a duty of confidentiality.

We have put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

7. Data retention

We will only retain your personal data for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.

To determine the appropriate retention period for personal data, we consider the amount, nature, and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure of your personal data, the purposes for which we

process your personal data and whether we can achieve those purposes through other means, and the applicable legal requirements.

Details of retention periods for different aspects of your personal data are available in our Retention Policy which you can request from us by [contacting us](#).

8. Your legal rights

Under certain circumstances, you have rights under data protection laws in relation to your personal data to:

- Request access to your personal data. This enables you to receive a copy of the personal information we hold about you and to check that we are lawfully processing it.
- Request correction of your personal data which is incorrect, incomplete or inaccurate.
- Request erasure of your personal data where there is no good reason for us continuing to hold it.
- Object to processing of your personal data to further our legitimate interests or where we are using your information for direct marketing purposes.
- Request restriction of processing your personal data.
- Request transfer of your personal data to another person or organisation.
- Withdraw consent at any time if you have given your consent to us processing your personal data.

If you wish to exercise any of the rights set out above, please [contact us](#). If you wish to make a subject access request you will not have to pay a fee to access your personal data (or to exercise any of the other rights). However, we may charge a reasonable fee if your request is clearly unfounded, repetitive or excessive. Alternatively, we may refuse to comply with your request in these circumstances.

9. Queries

Craig Holmes oversees compliance with this privacy notice and you can send any questions, queries or comments in relation to this Privacy Notice to craig@hnhgroup.co.uk.